Teresa E. Roane, PharmD, MBA, BCACP
Associate Director, CQM
Residency Program Director
Clinical Assistant Professor

Residency applications are NOT submitted through PHORCAS. Potential candidates may inquire about the program, and submit all application materials with supporting documents electronically to:

Teresa E. Roane, PharmD, MBA, BCACP
Residency Program Director
Center for Quality Medication Management (CQM)
University of Florida College of Pharmacy
2046 NE Waldo Rd, Suite 3100
Phone: 352-273-9692 Fax: 352-273-9658
Email: troane@cop.ufl.edu

FACULTY

Leah Wheat, PharmD
Clinical Lecturer
Residency Program Preceptor: Lake Nona

ESTIMATED TIMELINES*

Application submission begins: Nov 4, 2019
Application deadline: March 13, 2020
Review of applications: March 2020
Phone interviews: March 2020
On-site interviews: April 2020
Decision deadline: April 10, 2020
Residency start date: June 29, 2020
Residency end date: June 25, 2020

*Dates are estimates and subject to change

IMPORTANT NOTE:
There is NO application fee. After completed applications have been reviewed, selected applicants will be contacted to arrange an on-site interview. On-site interviews will be at the expense of the applicant. Applicants are encouraged to complete their application as soon as possible as files are reviewed in the order in which they are received. Incomplete submissions will not be reviewed. Letters of recommendation and recommendation forms should be sent electronically to amber.connelly@cop.ufl.edu. Dates are estimates and subject to change.
**PURPOSE**

This 12-month PGY-1 pharmacy residency program in medication therapy management (MTM) provides the resident with the knowledge and skills necessary to deliver evidence-based patient-specific telephonic MTM services to various patient populations including geriatric patients. MTM services are provided to patients to help resolve health-related and medication-related problems, optimize medication use for improved patient outcomes, and promote patient self-management of medications and disease states. MTM services include the offering of comprehensive medication reviews (CMR) to eligible patients with the provision of a personalized medication list (PML) and medication action plan (MAP) mailed to the patient following the CMR. Services also include follow-up reviews for each patient that participated in a CMR. Prescribers are notified, via facsimile or telephone, of any clinically significant medication, or health-related, problems identified during each review.

The program also provides an opportunity for the resident to gain experience in academia, which includes participating in a unique teaching certificate program that offers experiences both in small group instruction and didactic lectures in the University of Florida (UF) College of Pharmacy curriculum. The resident is expected to complete an IRB-approved research project of publishable quality and present the results at local, regional, or state pharmacy meetings.

**TRAINING SITE & PROGRAM DESCRIPTION**

The residency training takes place at the Center for Quality Medication Management (CQM) at the University of Florida (UF). The CQM was created in 2010 and offers a residency program as well as an advanced experiential pharmacy practice (APPE) site for fourth year student pharmacists. The residency program presents a unique and exciting opportunity for the resident to participate in a highly innovative and rapidly growing field of pharmacy practice. The CQM provides medication therapy management (MTM) and star performance measure services telephonically, allowing the center to impact patients locally, regionally, and nationally. The patient population served by the CQM includes patients enrolled in Medicaid, Medicare, and Commercial health plans. Currently the center has two locations with one being at the UF East Campus Office Building in Gainesville, FL and the other located in the UF Research and Academic Center at Medical City in Orlando (Lake Nona), FL. More information can be found on the CQM website at [http://cqm.pharmacy.ufl.edu](http://cqm.pharmacy.ufl.edu).

**STIPEND**

The residents will receive a stipend paid by the CQM. Coupled with the cost of living in Gainesville and Orlando, the resident should ensure a financially sufficient year.

**EXTERNSHIPS/ELECTIVE ROTATIONS**

Residents may be allowed to participate in externships or rotation experiences during the residency year. Opportunities may be arranged by the resident or RPD and is dependent on the needs and obligations of the center, interests of the resident, and site availability for potential externship/elective. The resident is responsible for financial considerations related to externships and electives.

**GOALS & OBJECTIVES**

Goal and objectives for the CQM residency include:

- Interact effectively with patients, family members and caregivers
- Collect information on which to base safe and effective medication therapy
- Analyze and assess information on which to base safe and effective medication therapy
- Design or redesign safe and effective patient-centered therapeutic regimens and monitoring plans, or care plans, for patients presenting with a wide range of disease states or conditions
- Interact effectively with health care teams to manage patient’s medication therapy
- Ensure implementation of therapeutic regimens and monitoring plans, or care plans, by taking appropriate follow-up actions
- Document direct patient care activities appropriately in the medical record or where appropriate
- Demonstrate ownership of and responsibility for the welfare of the patient by performing all necessary aspects of the medication-use system
- Provide concise, applicable, comprehensive responses to requests for drug information from patients, health care providers and the public
- Identify opportunities for improvement of the medication-use system
- Place practice priority on the delivery of patient-centered care to patients
- Exhibit essential personal skills of a practice leader
- Effectively develop and present, orally and in writing, a final project report
- Utilize effective presentation and teaching skills to deliver education and effective communication to disseminate knowledge

**REQUIREMENTS**

*Academic:* Graduate of a Doctor of Pharmacy program from an ACPE-accredited college or school of pharmacy.

*Professional Experience:* Eligibility to become a licensed pharmacist in the State of Florida no later than August 16, 2020.

*Interview:* An on-site interview with presentation is required.

*Documents:* Letter of intent, current curriculum vitae, three (3) letters of recommendation including evaluation form, and official academic transcripts.

*Non-resident Alien Applicants:* To be considered for employment, you must presently have an employment authorization that is valid throughout the residency period.